



Should an event participant have symptoms that are compatible with COVID-19, the corresponding action protocol will be implemented.

1) Firstly, the participant must inform the ancillary staff or the event organisers, who will accompany them to the Centre's **first-aid room**, where the appointed medical service is located. If the doctor is not in the first-aid room, the security staff will be notified so that they can locate him/her and ask him/her to go to the room.

If no medical service has been contracted, and the participant is deemed to be a potential COVID case, the isolation area will be set up in **room 10 of the building**. The security staff will be informed immediately of the situation and will come to offer assistance. This room also has a bathroom next to it, which means it can be used exclusively for the potential COVID case. Once the security staff has been notified, the person who initially accompanied the sick person may return to their workplace.

In both cases, security will notify the Operations Department and Management.

Any Conference Centre staff attending to a person with symptoms compatible with COVID-19 must use an FFP2 mask.

2) When no medical service has been contracted, the patient will be given the telephone number they must call their health centre. If they cannot get in contact with the centre, they can call 900 300 555 so that they can be given the appropriate instructions by the Valencian Regional Health Ministry.

3) Once the possible COVID-19 case has been detected and isolated in the corresponding area, the access to this area will be cleared and staff access will be restricted, with appropriate signposting around the isolation area.

4) The doctor or the participant (if no medical service has been contracted and the participant makes the call him/herself) will inform the security staff or the Operations Department of the instructions received. The staff will pass on this information to the Management.

5) If the participation is not deemed to be a potential COVID-19 case after the consultation, they may return to the event.

Alternatively, the instructions issued by the healthcare workers or the Regional Health Ministry shall be followed. Thus, depending on the gravity of the case, the participant will be accompanied to the taxi rank outside or will wait for the arrival of the health services who will be taken to the isolation area.

6) Finally, the Operations staff will ask the cleaning service to disinfect the isolation area.